



OFFICE OF UTILITIES REGULATION

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2017 November 1

Dear Stakeholder,

Re: OUR's Corporate Business Plan and Budget 2018/19 - 2021/22

Please see attached the first draft of OUR's Corporate Business Plan and Budget for the four year period 2018/19 – 2021/22.

As we are operating to meet statutory deadlines we ask that you submit your comments and contributions no later than 2017 November 15.

The OUR looks forward to your usual cooperation and constructive contributions.

Yours Sincerely,

OFFICE OF UTILITIES REGULATION

A handwritten signature in black ink, appearing to read 'Peter Black', is written over a light blue horizontal line.

Ambassador Peter Black, CD, JP
Secretary to the Office

OUR RULES!!!

The management and staff of the **OUR** are committed to **Regulating** Utility services in accordance with our **Legislative** powers and to the **Enhancement** of customer **Satisfaction** through continual improvement of our quality management system.